The role of a business analyst in supply chain management is to analyze and evaluate supply chain processes, identify areas for improvement, and provide insights and recommendations to enhance supply chain performance. Business analysts play a critical role in bridging the gap between business objectives and technology solutions within the supply chain context. Here are some key responsibilities of a business analyst in supply chain management:

**Requirements Gathering:** Business analysts gather and document business requirements by engaging with stakeholders, including supply chain managers, end-users, and IT teams. They identify and document functional and non-functional requirements to understand the needs and objectives of the supply chain.

**Process Analysis and Improvement:** Business analysts analyze existing supply chain processes to identify inefficiencies, bottlenecks, and areas for improvement. They use tools and techniques such as process mapping, data analysis, and value stream mapping to understand process flows and identify opportunities for optimization.

**Data Analysis and Reporting:** Business analysts collect and analyze supply chain data to generate insights and create reports. They use data visualization tools and statistical techniques to identify trends, patterns, and opportunities for operational improvement. They provide recommendations based on data analysis to enhance supply chain performance.

**Technology Evaluation and Implementation:** Business analysts assess the suitability of technology solutions to meet supply chain requirements. They research and evaluate software systems, such as enterprise resource planning (ERP), transportation management systems (TMS), or inventory management systems, and provide recommendations on the adoption or enhancement of technology solutions.

**Change Management:** Business analysts play a role in change management within the supply chain. They facilitate communication and collaboration between stakeholders, identify change impacts, and develop strategies for smooth transitions. They also assist in training end-users on new processes or systems and provide ongoing support during implementation.

**Collaboration and Stakeholder Management:** Business analysts collaborate with stakeholders across the supply chain, including supply chain managers, IT teams, vendors, and end-users. They build and maintain relationships, facilitate discussions, and ensure alignment between business needs and technology solutions.

**Continuous Improvement:** Business analysts contribute to the continuous improvement of supply chain processes and systems. They monitor and evaluate the effectiveness of implemented changes, gather feedback, and identify further opportunities for enhancement.

Overall, business analysts in supply chain management act as a bridge between business requirements and technology solutions. They bring analytical and problem-solving skills to optimize supply chain processes, leverage data-driven insights, and facilitate the implementation of effective solutions that drive efficiency, cost savings, and customer satisfaction within the supply chain.

**Knowledge and Skills:**

* Functional consulting in SCM (Supply Chain & Logistics) for Software Product business.
* Definition of Functional and Technical Requirements/specifications/ user stories
* Interprets and enhances information with stakeholders.
* Strong analytical and problem-solving skills to identify and resolve supply chain issues and optimize processes.
* Engage with the stakeholders for demand and project management.
* Proficiency in data analysis and the ability to work with large data sets using tools such as Microsoft Excel, SQL / PostgreSQL, or other data analysis software.
* Familiarity with supply chain management concepts, such as demand forecasting, inventory management, logistics, and procurement.
* Knowledge of supply chain software and systems, such as Enterprise Resource Planning (ERP) systems, Warehouse Management Systems (WMS), and Transportation Management Systems (TMS).
* Understanding of statistical analysis and modeling techniques for forecasting, optimization, and performance measurement.
* Excellent communication skills to effectively collaborate with cross-functional teams, present findings, and make recommendations to stakeholders
* Prepare and send communication to stakeholders and partners.
* Handle regular IT activities (escalations, authorizations, technical administration, documentation etc.).
* You think about the big picture, considering end-to-end processes and identify cross-topic dependencies.

As a Business Analyst you are excited to build on your existing expertise, including:

* Detailed orientated and looking to generate value.
* Strong Analytic and questioning abilities. Audit and Risk handling.
* Experience in Requirement Analysis, business case proposals and Solution Design.
* Project management.
* Effective business communication using multiple media.
* Quick learner. Enthusiastic and Experimental. Socially aware and responsible.
* Responsive.
* Fair exposure in SAP MM module Functional Consulting or CRM Functional Consulting background.
* Domain knowledge in Product Business (procurement, logistics, inventory management, etc.).
* Proven technical competency in at least 2-3 emerging technology.

**Basic Qualifications & Experience:**

* Bachelors of Engineering (preferably B.E. / B. Tech. CS / CE) with a MBA or equivalent certifications in Supply Chain & Logistics.
* 2 to 5 years’ experience.
* Should have handled at least 2-3 mid-size projects in Digital technologies using agile or similar project management methodology